Getting Connected:
Peer Supporter agrees to provide support
Contact information is exchanged
Peer Supporter contacts the Referred Parent within 24-48 hours

Future Contacts:
Determined together by the Peer Supporter and the Referred Parent
Each match is unique and sometimes lifelong friendships develop

How to Provide Support:
Listen
Be open-minded
Nonjudgmental
Allow the parent to express honest emotion
Protect confidentiality

Occasionally, a Referred Parent may ask the volunteer Peer Supporter to talk about issues that should be handled by a professional. If this occurs, please call your local Regional Coordinator or call the state office at 717-540-4722.

“I became a Peer Supporter because I know what it is like to have a child with a special need. I found it helpful to talk to another parent. I wanted to share that experience with others. I don’t necessarily solve a family’s problems, but I listen and share my own experiences.”

Carol Booth, Cambria County